



Stock Holding Corporation of India Limited

All India Integrated Financial Services

REQUEST FOR PROPOSAL – PROCUREMENT OF INTEL SERVERS

Stock Holding Corporation of India Limited

(StockHolding)



RFP Reference Number: IT-03/2018-19

Date: 26.10.2018

REQUEST FOR PROPOSAL – PROCUREMENT OF BRANDED INTEL SERVERS



REQUEST FOR PROPOSAL – PROCUREMENT OF INTEL SERVERS

DISCLAIMER

The information contained in this Request for Proposal (RFP) document or information provided subsequently to bidder(s) or applicants whether verbally or in documentary form by or on behalf of Stock Holding Corporation of India Limited (*StockHolding*), is provided to the bidder(s) on the terms and conditions set out in this RFP document and all other terms and conditions subject to which such information is provided.

This RFP document is not an agreement and is not an offer or invitation by *StockHolding* to any parties other than the applicants who are qualified to submit the bids (“bidders”). The purpose of this RFP is to provide the bidder(s) with information to assist the formulation of their proposals. This RFP does not claim to contain all the information each bidder may require. Each bidder should conduct its own investigations and analysis and should check the accuracy, reliability and completeness of the information in this RFP and where necessary obtain independent advice. *StockHolding* makes no representation or warranty and shall incur no liability under any law, statute, rules or regulations as to the accuracy, reliability or completeness of this RFP. *StockHolding* may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information in this RFP.



REQUEST FOR PROPOSAL – PROCUREMENT OF INTEL SERVERS

RFP Document Details

Name of Organisation	Stock Holding Corporation of India Limited
RFP Reference No.	IT-03/2018-19
Requirement	Request for Proposal (RFP) For Branded Intel Servers
Interest free Earnest Money Deposit (EMD)	Rs. 100,000/- (in Indian Rupees One Lakh only) to be paid to Stock Holding Corporation of India Limited as Earnest Money Deposit (EMD). The same should be submitted before submission of online bids by way of RTGS/NEFT on/or before 20th November 2018 Bank Account No.: 004103000033442 Bank: IDBI Bank (Nariman Point Branch) IFSC: IBKL0000004
Date of issue of RFP document	26 th October, 2018
Pre-bid meeting	5 th November, 2018 from 02:30 p.m. to 03:30 p.m. at Mahape - SHCIL House, Plot No. 51, T.T.C. Industrial Area, M.I.D.C., Mahape Navi Mumbai PIN 400 710
Date of Submission of online technical and commercial (indicative price) bids	From 06 th November 2018 till 23 rd November 2018 between 10:00 a.m. and 17:00 p.m.
E-bidding to be facilitated by	M/s e-Procurement Technologies Ltd.(ETL), Ahmedabad, on behalf of Stock Holding Corporation of India Limited
Address for online submission of bids	Bid must be submitted online on https://stockholding.auctiontiger.net
Date for online Technical & Indicative Commercial Price bids opening	26 th November 2018 or onwards
Email Address	itpr1819.r3@stockholding.com
Contact Details of M/s e-Procurement Technologies Ltd.(ETL), Ahmedabad	Mr. Ashish Mishra / Mr. Samjad Phone: 6354919566 / 9265871720 Email: ashish.mishra@procuretiger.com / samjad@auctiontiger.net
This bid document is not transferable	



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Submission of Proposal:

The response to this RFP will be submitted by way of two stage bidding process. The technical proposal with the relevant information/documents/acceptance of all terms and conditions as described in this RFP document will be submitted online through M/s e-Procurement Technologies Ltd.(ETL), Ahmedabad, the outsourcing agency approved by Stock Holding Corporation of India Ltd (*StockHolding*) for e-bidding on the website (<https://stockholding.auctiontiger.net>). The vendor (bidder) will be trained by e-Procurement Technologies Ltd. for this purpose, and they will have to abide by the e-business rules in consultation with e-Procurement Technologies Ltd.

The vendor (bidder) will have to upload the duly signed and scanned RFP submission relevant document(s) as part of technical bid. Technically qualified bidders will subsequently submit commercial bids online. All Annexure Forms will have to be filled and submitted online. The Technical Bid with relative documents must be submitted online.

The vendors (bidders) are requested to note that they cannot make their online submission after the time stipulated above and no extension of time will normally be permitted for submission of bid.

The bidders are requested to note that it is mandatory to have a valid digital certificate issued by any of the valid certifying authority approved by Govt. of India to participate in the online bidding. The bidders are requested to ensure that they have the same, well in advance or if any assistance is required for the purpose, bidders can contact service provider (M/s e-Procurement Technologies Ltd.).

Minimum requirement for e-Bidding:

1. Computer / Laptop (Notebook) with internet connection
2. Operating system - Windows XP Service pack -3 / VISTA/ Windows 7 or above
3. Digital certificate - Class II or III, Signing + Encryption.

Invitation for bids

This “Invitation for bids” is for “Procurement of Branded Intel Servers” at StockHolding’s locations in Mahape (Navi Mumbai) and Bangalore”

Due Diligence:

The bidder is expected to examine all instructions, Forms, Terms, Conditions and Specifications in this RFP. Bids shall be deemed to have been made after careful study and examination of this RFP with full understanding of its Implications. The Bid should be precise, complete with all details required as per this RFP document. Failure to furnish all information required by this RFP or submission of Bid not as per RFP requirements will be at the bidder’s risk and may result in rejection of the bid and the decision of *StockHolding* in this regard will be final and conclusive and binding.

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Cost of Bidding:

The bidder shall bear all costs associated with the preparation & submission of its bid and *StockHolding* will in no case be held responsible or liable for these costs, regardless of the conduct or outcome of the bidding process

Contents of this RFP Document:

The requirements, bidding procedure, general terms & conditions are prescribed in this RFP document with various sections

- (A) Bids Preparation and Submission Details
- (B) Requirement with Scope of Service and Terms and Conditions
- (C) Format for Technical Bid - Annexure-I
- (D) Format for Indicative Price Bid (Commercial) Bids – Annexure – II (a)
- (E) Format for entering EMD payment details – Annexure – II (b)
- (F) Integrity Pact (Text) – Annexure 3
- (G) Compliance Statement - Annexure 4
- (H) Vendor Details – Annexure 5
- (I) Acceptance Letter – Annexure 6
- (J) Server Specifications – Annexure 7

Clarifications regarding RFP Document:

- Before bidding, the bidders are requested to carefully examine the RFP Document and the Terms and Conditions specified therein, and if there appears to be any ambiguity, contradictions, gap(s) and/or discrepancy in the RFP Document, they should forthwith refer the matter to *StockHolding* for necessary clarifications.
- A bidder requiring any clarification for their queries on this RFP may be obtained via email to itpr1819.r3@stockholding.com
- *StockHolding* shall not be responsible for any external agency delays.
- *StockHolding* reserves the sole right for carrying out any amendments / modifications / changes in the bidding process including any addendum to this entire RFP
- At any time before the deadline for submission of bids / offers, *StockHolding* may, for any reason whatsoever, whether at its own initiative or in response to a clarification requested by bidders, modify this RFP Document.
- All bidders who have received this RFP document shall be notified of the amendment by phone or e-mail, and all such amendment(s) shall be binding on them
- *StockHolding* reserves the rights to extend the deadline for the submission of bids, if required. However, no request from the bidders for extending the deadline for submission of bids, shall be binding on *StockHolding*.
- *StockHolding* reserves the right to amend / cancel / postpone / pre-poned the RFP without assigning any reasons

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Validity of offer:

The offer should remain valid for a period of at least 90 days from the date of submission

Eligibility Criteria (Documents to be submitted online along with Technical Bid)

Important Bidder should upload all supporting documents at the time of submitting technical bid, duly signed and stamped on their company's letter head.

Sl.	Criteria	Documents to be submitted by vendor (bidder) / OEM
1	The vendor (bidder) should have registered office in India	Self-attested copies of Certificate of incorporation / Registration Certificate (if Partnership firm) and Shops & Establishment Certificate
2	The vendor (bidder) should be the OEM or Authorized business partner of the OEM for the quoted brand product(s), accessories, software(s) as proposed bill of material	The vendor (bidder) should provide Manufacturer's Authorization Letter (MAF) for every quoted item
3	The vendor (bidder) should not be blacklisted by any Government Body, PSU, Bank, NGO, Autonomous body and any other entity	Self-declaration by the vendor (bidder) on its Letter Head duly signed by the Authorized Signatory
4	The vendor (bidder) should be in operating profit (profit before tax and interest) in the last three audited financial years	Letter of vendor's (bidder) letter head mentioning and certifying the operating profit for the last three audited financial years duly certified by the company's Chartered Accountant(s)
5	The vendor (bidder) should have an annual turnover of at least Rs. 50 Crores in the last three audited financial years	Letter of vendor's (bidder) letter head mentioning and certifying the turnover for the last three audited financial years duly certified by the vendor (bidder) company's Chartered Accountant(s)
6	The OEM / Bidder should have at least 5 customers in India in BFSI segment. OEM / Bidder should have minimum 6 years' experience of successful supply, installation and commissioning of servers	Self-declaration by the OEM / Bidder on letter head duly signed by the Authorized Signatory mentioning: (a) years of experience (b) names of customers with contact details
7.	The Vendor/OEM should have GST Tax Registration and any other statutory tax registrations such as PAN/TIN etc. that are necessary for business operations in India.	The bidder / vendor will provide GST Tax Registration No. PAN No. Documents (self-attested). In case of GST OEM/ Bidder to provide GST Registration Provisional Certificate.



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Compliance Matrix:

The vendor/bidder/OEM should be compliant with all the points mentioned in the compliance matrix table. Any vendor/bidder/OEM not compliant with any point of the compliance matrix will be rejected. Stock Holding's decision will be final and binding on all vendors/bidders/OEMs.

Sr. No.	Required Specifications	Compliance (Yes/No)
1	The OEM should be listed in 2016 or later Gartner Magic Quadrant for Modular Servers	
2.	Installation and Implementation for the entire Bill of Material will be done by the OEM	

Pre-Bid Meeting:

All interested vendors/bidders/OEMs are requested to participate in the Pre-Bid Meeting (A maximum of two preventatives will be permitted per Organisation with company authorization)



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(A) Bids Preparation and Submission Details

1. Technical Bid

- a. The vendor (bidder) will submit the Technical Bid online on **<https://stockholding.auctiontiger.net>** and should be as per the format given (Technical Bid for Procurement of Branded Intel Servers - refer **ANNEXURE-I**)
- b. There should not be any hidden / conditional costs in the bids and in the event of their presence in the bid, the bid is liable to be rejected.
- c. No indications pertaining to price or commercial terms should be made in the Technical Bid submission. If any price indications are made, then the bids will be rejected.
- d. No open ended / conditional bid shall be entertained and are liable for rejection.

2. Indicative Price (Commercial) Bid

- a. The vendor (bidder) will submit Indicative Price (Commercial) Bid online on **<https://stockholding.auctiontiger.net>** as per the format given (Commercial Bid for Procurement of Branded Intel Servers - refer **ANNEXURE-II**)
- b. The final price (L1) will be decided only on successful conclusion of the Online Reverse Auction.
- c. The date and time of the Online Reverse Auction (RA) will be intimated to the eligible bidders / vendors

3. Submission of Bids

- a. The required documents for Eligibility Criteria and Technical Bid, Commercial Bid must be submitted (uploaded) online on **<https://stockholding.auctiontiger.net>**. Technical Bid and Commercial Bid should be complete in all respects and contain all information asked for in this RFP document
- b. If Interest free Earnest Money Deposit (EMD) is not submitted by bidder / received by StockHolding in the form of Electronic Fund Transfer (EFT) prior to the last date of submission of bids as mentioned in this RFP, bidder will not be eligible to participate in this RFP.
- c. The offer should be valid for a period of at least 90 days from the date of submission of bid
- d. The vendor (bidder) shall fulfill all statutory requirements as prescribed by the law and Government notices. The vendor (bidder) shall be solely responsible for any failure to fulfill the statutory obligations and shall indemnify *StockHolding* against all such liabilities, which are likely to arise out of the bidder/agency's failure to fulfill such statutory obligations
- e. The vendor (bidder) shall be solely responsible either for any injury, damage, accident to the workman employed by the vendor (bidder) for any loss or damage to the equipment/property in the areas of work as a result of negligence/carelessness of its deployed resources.
- f. No request for any further extension of the above deadline shall be entertained. Delayed and/or incomplete bid shall not be considered.
- g. All employees engaged by the vendor (bidder) shall be comprehensively insured for accidents and injuries by the vendor (bidder) at his/her/their cost
- h. The Interest free EMD should be deposited in StockHolding's bank account on or before **20.11.2018**
- i. Bidders are advised to submit their online Technical and Indicative Price bids well before last date of submission.
- j. There may not be any extension(s) to the last date of online submission of Technical and Indicative



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Price bids. This will be at the sole discretion of Stock Holding Corporation of India Limited

4. Evaluation of Bids

StockHolding will evaluate the bid submitted by the bidders under this RFP. It is *StockHolding's* discretion to decide at the relevant point of time. The technical bid submitted by the vendor (bidder) will be evaluated/checked against the Eligibility criteria, compliance matrix and compliance to technical specifications mentioned in the RFP. The vendor (bidder) needs to comply with all the criteria mentioned in the RFP. Non-compliance to any of the mentioned criteria would result in outright rejection of the bidder's proposal. The decision of *StockHolding* would be final and binding on all the bidders to this document. *StockHolding* may accept or reject an offer without assigning any reason what so ever. The bidder is required to comply with the requirement mentioned in the RFP. Non-compliance to this will lead to disqualification of a bidder, which would be at the discretion of *StockHolding*.

- a. Please note that all the information desired needs to be provided. Incomplete information may lead to non-consideration of the proposal.
- b. Bid must be accompanied by Earnest Money Deposit details as specified in the Bid document as per Annexure-V. No interest will be payable on EMD amount.
- c. The information provided by the bidders in response to this RFP document will become the property of StockHolding.
- d. **The Bids without Earnest Money Deposit will not be accepted and will be rejected outright.**

5. Online Reverse Auction

- a. In case, only one Bidder is technically qualified, no reverse auction will take place.
- b. Stock Holding reserves the right to negotiate price
 - with the lone Bidder or
 - With the L1 Bidder in exceptional circumstances like quote of unrealistic or unjustified prices in Reverse Auction

(B) REQUIREMENT

Stock Holding Corporation of India Limited (StockHolding) intends to procure branded Intel processor base latest servers having features and specifications as mentioned in this RFP (Requirement in detail section). The said requirements are at StockHolding's Primary site at Mahape (Navi Mumbai) and Disaster Recovery site at Bangalore having three years warranty and two years post warranty AMC support for the entire proposed bill of material.

Note: *StockHolding* reserves the right to alter/amend/reduce/remove the bill of material, features and specifications entirely or partly during the RFP process.



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REQUIREMENT IN DETAIL:

For details specifications and location wise requirement please refer Annexure as mentioned below to this RFP:

B.1 (a) Server Requirement (Type, Configuration, Qty, Location)

“FOR SERVER SPECS – REFER ANNEXURE 7”

Sr. No.	Description	Cores	RAM	Mahape	Bangalore	Total
1	Intel Xeon or Equivalent Servers	16	64GB	04	01	05
2	Intel Xeon or Equivalent Servers	08	32GB	11	14	25
TOTAL				15	15	30

B.2 Other Requirements:

- (1) The vendor (bidder) will deliver the entire bill of material with Part No. to Stock Holding locations as mentioned in this RFP
- (2) The unboxing, unpacking, installation, configuration and commissioning of servers along with annual support will be sole responsibility of and provided by the OEM under Warranty and AMC periods.
- (3) It is the responsibility of the OEM for the Installation and configuration of supplied servers and operating system(s) at respective sites as mentioned in this RFP. The servers supplied should be able to integrate with existing infrastructure of storage, san switches, switches and routers, links and without any overhead in terms of additional software, third party tools or added cost.
- (4) Commissioning of the supplied, installed and configured servers will be put to production environment, based on StockHolding’s schedule.
- (5) StockHolding uses Tivoli Storage Manager (TSM)/Spectrum Protect & Commvault for enterprise backup. The product OEM should ensure that compatible hardware is provided and installed to use the TSM & Commvault functionality after successful commissioning of the supplied servers and that supplied servers would integrate **without any further tool / license cost.**
- (6) The proposed / delivered bill of material should integrate with our existing Infrastructure and work seamlessly. Any equipment / consumable / services or any other thing other than the one quoted by the vendor (bidder) required to make the solution work will be provided by OEM and/or OEM partner (vendor (bidder) at no additional cost to Stock Holding Corporation of India Limited.
- (7) Full documentation of the above implemented setup for installation, configuration & commissioning should be handed over by the OEM along with installation report
- (8) Warranty support 24x7 on-site for the period of Three years on entire bill of material with required SLA / Uptime / Response Time.
- (9) Post warranty 24x7 on-site AMC support for the period of two years on the entire bill of material.



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- (10) Warranty and Post warranty support include hardware component replacement, patches, fixes, updates, upgrades of firmware, IOs for hardware and software components of entire bill of material during warranty and support / subscription period.
- (11) During Warranty/AMC period, Stockholding reserves the right to move or shift the location of the servers to any other Stockholding offices/project locations on intimation to the OEM/successful bidder. Successful bidder/OEM should provide support, installation, commissioning at new locations as specified by StockHolding during entire warranty and subsequent AMC period.

B.3 Software and Licenses:

Bidder must provide all the necessary software & licenses for the supplied bill of materials if any for automated call logging, alert generation, firmware upgrades, log maintenance etc. Vendor (bidder) must provide list of all such software & licenses.

B.4 other requirements:

- (1) Proposed Servers should comply with the Energy STAR specifications.
- (2) Proposed Servers should be compliant with the latest directives of the Restriction of Hazardous Substances (RoHS) standards
- (3) All support including warranty support and AMC (post warranty support), installation, unpacking, mounting, configuration, Operating System commissioning will be provided by OEM directly for the entire bill of material and services quoted by the vendor (bidder).



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Terms and Conditions

(1) Payment:

- 70% payment on completion of delivery of bill of material and on submission of invoice and delivery challan for the entire bill of material
- Balance 20% payment on completion of installation and configuration and on submission of installation report.
- Balance 10% payment will be made on submission of performance bank guarantee for 10% of purchase order value from banks other than co-operative bank. The bank guarantee (BG) should be valid for the entire warranty period. The text of Bank Guarantee should be submitted and approved from *StockHolding's* Legal Department prior to execution. Any dispute between the parties shall be submitted to the exclusive Jurisdiction of Courts of Mumbai.
- Post warranty AMC payment will be made on commencement of first quarter of each year on submission of invoice, back-to-back support from respective product OEM for the respective year
- Applicable TDS, Cess will be deducted from the payment(s)
- Applicable penalty / penalties may be recovered from the payment(s)

(2) Location Details (contact numbers will be shared to shortlisted bidder):

- (1) Stock Holding Corporation of India Limited (Primary Site), SHCIL House, Plot No. P-51, TTC Industrial Area, MIDC, Opposite L&T Infotech, Mahape, Navi Mumbai PIN 400710 Maharashtra
- (2) C/o SIFY Technologies IDC, Cyber Park, Plot No. 76 & 77, Electronic City Phase 1, Bengaluru PIN 560100 Karnataka.

(3) Delivery:

8 weeks from the date of purchase order. For those locations where road / entry permit is required, vendor (bidder) has to arrange for road / entry permit at his own cost. It will be the sole responsibility of the vendor (bidder) to submit required form for release of shipment.

(4) Unboxing/Unpacking, Installation, Configuration/Implementation:

It will be the sole responsibility of the OEM. The OEM will only install the entire Bill of Material at StockHolding location(s) as mentioned in this RFP within 4 weeks from date of delivery

(5) Warranty and Post Warranty AMC Support:

(a) Vendor (bidder) will provide 3 years' on-site comprehensive 24x7 warranty through product OEM on the entire bill of material from the date of successful installation of entire bill of material including operating system(s) with existing setup. The vendor will provide back-to-back warranty, support, subscription confirmation from the respective product OEMs

(b) Vendor (bidder) will provide post warranty 2-years on-site comprehensive 24x7 support

(c) **The Warranty & Post Warranty support will cover following Service Level Agreement:**

- 24x7x365 on-site comprehensive warranty and support
- Response Time: Within 2 hours from the time of reporting the problem
- Resolution Time: Within 6 hours from the time of reporting the problem
- 99% average uptime calculated on annual basis

Uptime= {(Actual Uptime + Excusable Down Time) / Schedule Hours} x 100

Actual Uptime means, of the scheduled hours, the aggregate number of hours in any year during which each storage systems & connected device to storage, is actually available for use

Excusable Downtime means the aggregate number of hours in any month during which each defined and supported server, supported desktop, LAN device, is down during scheduled hours, due to preventive maintenance, scheduled outages, cabling faults, infrastructure problems or



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any other situation which is not attributable to vendor's failure to exercise due care in performing its responsibilities

Scheduled Hours means the days of the week and the hours per day for which the vendor has committed to an Availability Service Level for a system or network and during which periods such Availability Service Level will apply

(6) Scope of Work:

- (1) Supply of servers at specified locations of Stockholding.
- (2) The product OEM should ensure support for the entire bill of material at least Five (5) years from the date of purchase
- (3) The vendor (bidder) will deliver the entire bill of material to StockHolding locations as mentioned in this RFP and as per bill of material as per timelines as per RFP & submitted proposal
- (4) The unboxing, unpacking, installation with operating system(s), configuration, commissioning and annual support will be sole responsibility and provided by the OEM.
- (5) It is the responsibility of the OEM for the Installation and configuration of supplied servers systems at the two sites using existing switches and routers, links, storages and server systems without any overhead in terms of additional software, third party tools or added cost.
- (6) Commissioning of the supplied, installed, configured servers and put to production environment, based on StockHolding's schedule.
- (7) The proposed / delivered bill of material should integrate with our existing Infrastructure and work seamlessly. Any equipment / consumable / services or any other thing other than the one quoted by the vendor (bidder) required to make the solution work will be provided by OEM and/or OEM partner (vendor (bidder) at no additional cost to Stock Holding Corporation of India Limited
- (8) Full documentation of the above implemented setup for installation, configuration & integration should be handed over by the OEM along with the submission of Installation report.
- (9) Warranty support 24x7 on-site for the period of Three Years on entire bill of material with required SLA / Uptime / Response Time
- (10) Post warranty 24x7 on-site AMC support for the period of Two years on the entire bill of material
- (11) Warranty and Post warranty support include hardware component replacement and patches, fixes, updates, upgrades of firmware, IOs for hardware and software components of entire bill of material during warranty and support / subscription period.
- (12) Vendor (bidder) hereby indemnify, protect and save StockHolding against all claims, losses, costs, damages, expenses, action suits and other proceedings, resulting from infringement of any patent, trademarks, copyrights etc. or such other statutory infringements in respect of all the equipment offered by the vendor (bidder). Any publicity by vendor (bidder) in which name of StockHolding is used should be done only with the explicit permission of StockHolding.

(7) Taxes & levies:

- (a) Applicable taxes and levies payable at actual as per prevailing rate of taxes as per Government notification
- (b) In case of tax exemption or lower TDS; vendor (bidder) has to submit letter from Government Authority for tax exemption or lower TDS (to be submitted along with each of the invoice(s)
- (c) Entry tax (if applicable) is payable at actual on submission of original Entry tax receipt in the name of "Stock holding Corporation of India Limited"



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(8) Penalty:

- (a) Penalty of 1% of purchase cost per week subject to maximum 5% will / may be levied by Stock Holding Corporation of India Limited for delay in delivery beyond 8 weeks
Penalty of 1% of purchase order cost per week subject to maximum 5% will / may be levied by Stock Holding Corporation of India Limited for delay in installation, configuration, migration and integration with existing setup
- (b) *StockHolding* reserves the right to invoke the Bank Guarantee in case of any breach of SLA, problem resolution, implementation commitments.
- (c) However, the penalty may / will be waived off for non-performance due to reasons mentioned in the Force Majeure or because of Stock Holding Corporation of India Limited. In such case(s) the vendor (bidder) should notify and produce / bring the relevant communication and proof to Stock Holding Corporation of India Limited promptly of any failure to perform or delay in performing due to any of the above reasons for the penalty to be waived off.

(9) Force Majeure:

The vendor (bidder) will not be held responsible for breach of executing any obligation or delay in executing any obligations during below given circumstances / conditions:

- (a) War, Riots, Strike, Fire, Flood, Earthquake, Storm, Epidemic breakout, Power failure, Theft etc.
- (b) Any Governmental priorities (Necessary proof for validation viz. Govt. Gazette notifications, Leading Newspaper reports, etc. should be made available)
- (c) Sabotage or omission of *StockHolding*

(10) Dispute Resolution:

In the event of any dispute arising out of or in connection with this Order, the parties shall use their best endeavor to resolve the same amicably AND if the dispute could not be settled amicably, the matter shall be settled in the court under Mumbai jurisdiction only. The final payment will be released only after the vendor (bidder) complies with above-mentioned clause.

(11) Annual Support (Post Warranty):

The vendor (bidder) will provide for two (2) years post warranty support on the entire Bill of Material (products, services and support). However, annual support payment will be done on annual basis for each year. *StockHolding* reserves the right to avail post AMC Support or not. Also, *StockHolding* reserves the right to avail post warranty AMC support from successful bidder or directly from OEM or any vendor/bidder/partner as decided by *StockHolding*. OEM should ensure that *StockHolding* gets support during AMC period (post warranty) irrespective of the vendor /partner involved/chosen.

(12) Right to alter RFP:

- (a) *StockHolding* reserves the right to alter the RFP terms and conditions at any time and *StockHolding* reserves the right to modify, amend, alter and/or cancel the entire RFP at any stage without assigning any reason whatsoever. All bidders/vendors/OEMs must and will accept that *StockHolding*'s decision in this regard will be final and binding on all vendors (bidders)

(13) No Commitment to accept lowest or any other bid:

StockHolding shall be under no obligation to accept the lowest or any other offer received in response to this tender (RFP) notice. *StockHolding* further reserves the right to reject any or all offers based on its own evaluation of the offers received, or on the basis of stability, capabilities, track records,



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reputation among users and other similar credentials of a vendor (bidder). When StockHolding makes any such rejection, StockHolding will not be bound to give any reason and/or justification in this regard to the vendor (bidder).

(14) Integrity Pact:

The vendor (bidder) will have to enter in to an Integrity Pact with Stock Holding Corporation of India Limited. The format (text) for the Integrity Pact is provided as Annexure-3. The successful vendor (bidder) will have to submit a signed and stamped copy of the Integrity Pact by the authorized signatory of the successful vendor (bidder).

(15) Non-Disclosure Agreement (NDA):

The successful vendor (bidder) will sign a Non-Disclosure Agreement (NDA) with Stock Holding Corporation of India Limited. The draft text of the NDA will have to be approved by legal department of Stock Holding Corporation of India Limited

(16) Indemnify: The vendor (bidder) should hereby indemnify, protect and save StockHolding against all claims, losses, costs, damages, expenses, action suits and other proceedings, resulting from infringement of any patent, trademarks, copyrights etc. or such other statutory infringements in respect of all the equipment offered by the vendor (bidder). Any publicity by vendor (bidder) in which name of StockHolding is used should be done only with the explicit permission of StockHolding.

(17) Repeat Order: StockHolding reserves the right to place repeat Purchase Orders with successful bidder for any or all of the goods at the agreed unit rate within 12 months from the date of acceptance of the Purchase Order.



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Annexure-I

To be submitted along online with Technical Bid

Table A: Eligibility Criteria

Sl.	Criteria	Documents to be submitted by vendor (bidder) / OEM	Complied (Y/N) & document submitted
1	The vendor (bidder) should have registered office in India	Self-attested copies of Certificate of incorporation / Registration Certificate (if Partnership firm) and Shops & Establishment Certificate	
2	The vendor (bidder) should be the OEM or Authorized business partner of the OEM for the quoted brand product(s), accessories, software(s) as proposed bill of material	The vendor (bidder) should provide Manufacturer's Authorization Letter (MAF) for every quoted item	
3	The vendor (bidder) should not be blacklisted by any Government Body. PSU, Bank, NGO, Autonomous body and any other entity	Self-declaration by the vendor (bidder) on its Letter Head duly signed by the Authorized Signatory	
4	The vendor (bidder) should be in operating profit (profit before tax and interest) in the last three audited financial years	Letter of vendor's (bidder) letter head mentioning and certifying the operating profit for the last three audited financial years duly certified by the company's Chartered Accountant(s)	
5	The vendor (bidder) should have an annual turnover of at least Rs. 50 Crores in the last three audited financial years	Letter of vendor's (bidder) letter head mentioning and certifying the turnover for the last three audited financial years duly certified by the vendor (bidder) company's Chartered Accountant(s)	
6	The OEM / Bidder should have at least 5 customers in India in BFSI segment. OEM / Bidder should have minimum 6 years' experience of successful supply, installation and commissioning of servers	Self-declaration by the OEM / Bidder on letter head duly signed by the Authorized Signatory mentioning: (a) years of experience (b) names of customers with contact details	
7.	The Vendor/OEM should have GST Tax Registration and any other statutory tax registrations such as PAN/TIN etc. that are necessary for business operations in India.	The bidder / vendor will provide GST Tax Registration No. PAN No. Documents (self-attested). In case of GST OEM/ Bidder to provide GST Registration Provisional Certificate.	



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Table B: Compliance Matrix (The vendor (bidder) will be disqualified in case of any deviation and/or non-compliance in the below mentioned compliance table).

Sr. No.	Required Specifications	Compliance (Yes/No) & document submitted (if any)
1	The OEM should be listed in 2016 or later Gartner Magic Quadrant for Modular Servers	
2	Installation and Implementation for the entire Bill of Material will be done by the OEM	

Table C:

The vendor (bidder) will submit (upload) complete Bill of Material for the proposed servers its make, model including part nos. quantity, item description and quantity.

Brand / Model	Type & Part No.	Description	Quantity	Remarks



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Annexure-II

(a) Indicative Price Bid Format

Sl.	Requirement	Total Price (Rs.) in INR
1.	Price for entire Bill of Material (as per requirement mentioned in RFP) including three years comprehensive warranty excluding applicable taxes	
2.	Comprehensive AMC Price for the 4 th year (1 st year post warranty) for the entire Bill of Material	
3.	Comprehensive AMC Price for the 5 th year (2 nd year post warranty) for the entire Bill of Material	
	TOTAL (in both figures & words should be provided) (Above indicated prices should be exclusive of taxes & levies)	

Notes:

- (1) Applicable taxes and levies payable at actual as per prevailing rate of taxes and levies as per Government notification. In case of tax exemption or lower TDS; vendor (bidder) has to submit letter from Government Authority for tax exemption or lower TDS (to be submitted along with each of the invoice(s). Entry tax is payable at actual on submission of **original** Octroi / Entry tax receipt in the name of “Stock holding Corporation of India Limited”.
- (2) Bidder must take care in filling price information in the Commercial Offer, to ensure that there are no typographical or arithmetic errors. All fields must be filled in correctly. Please note that any Commercial Offer, which is conditional and / or qualified or subjected to suggestions, will also be summarily rejected. This offer shall not contain any deviation in terms & conditions or any specifications, if so such an offer will also be summarily rejected.
- (3) In case of any mismatch in price(s) between figures and in words, the price(s) in words will prevail.
- (4) *StockHolding* reserves the right to avail or not avail the annual support (4th and 5th year post warranty AMC) directly from OEM or through vendor (bidder) or any other vendor as decided by StockHolding. OEM should ensure that StockHolding gets support during AMC period (post warranty) irrespective of the vendor /partner involved/chosen.
- (5) 4th and 5th year (post warranty) AMC payment will be made annually in the respective year
- (6) The vendor / bidder / OEM **will provide required price breakup of entire bill of material as** and when required by StockHolding.

(b) Format to upload EMD payment details

Sl.	Vendor Bank Name & branch address	Vendor bank account number	EMD amount paid	UTR No.	Date of Payment (EFT)
1.					



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Annexure-3

(To be executed on plain paper and submitted only by the successful bidder)

(_____ Name of the Department / Office) RFP No. _____
for _____

This pre-bid pre-contract Integrity Pact (Agreement) (hereinafter called the Integrity Pact) (IP) is made on _____ day of the _____, between, on one hand, Stock Holding Corporation of India Limited ., a company incorporated under Companies Act, 1956, with its Registered Office at 301, Centre Point Building, Dr. B R Ambedkar Road, Parel, Mumbai – 400012 , acting through its authorized officer, (hereinafter called **Principal**), which expression shall mean and include unless the context otherwise requires, his successors in office and assigns) of the First Part **And** M/s. _____

_____ (with complete address and contact details) represented by Shri _____ (i.e. Vendors (bidders) hereinafter called the **Counter Party**) which expression shall mean and include , unless the context otherwise requires, his successors and permitted assigns) of the Second Part.

AND WHEREAS the PRINCIPAL/Owner values full compliance with all relevant laws of the land, rules, regulations economic use of resources and of fairness/transparency in its relation with Bidder(s) /Contractor(s)/Counter Party(ies).

AND WHEREAS, in order to achieve these goals, the Principal/Owner has appointed Independent External Monitors (IEM) to monitor the Tender (RFP) process and the execution of the Contract for compliance with the principles as laid down in this Agreement.

WHEREAS THE Principal proposes to procure the Goods/services and Counter Party is willing to supply/has promised to supply the goods OR to offer/has offered the services and WHEREAS the Counter Party is a private Company/Public Company/Government Undertaking/ Partnership, constituted in accorded with the relevant law in the matter and the Principal is a Government Company performing its functions as a registered Public Limited Company regulated by Securities Exchange Board of India. **NOW THEREFORE**, To avoid all forms of corruption by following a system that is fair, transparent and free from any influence prejudiced dealings prior to, during and subsequent to the tenor of the contract to be entered into with a view to “- Enabling the PRINCIPAL to obtain the desired goods/services at competitive price in conformity with the defined specifications by avoiding the high cost and the distortionary impact of corruption on public procurement, and Enabling the Counter Party to abstain from bribing or indulging in any type of corrupt practice in order to secure the contract by providing assurance to them that their competitors will also abstain from bribing and other corrupt practices and the PRINCIPAL will commit to prevent corruption, in any form, by its officials by following transparent procedures. The parties hereto hereby agree to enter into this Integrity Pact and agree as follows:



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I. Commitment of the Principal / Buyer

1. The Principal Owner commits itself to take all measures necessary to prevent corruption and to observe the following principles:-
 - a) No employee of the Principal/Owner, personally or through any of his/her family members, will in connection with the Tender (RFP) or the execution of the contract, procurement or services/goods, demand, take a promise for or accept for self or third person, any material or immaterial benefit which the person not legally entitled to.
 - b) The Principal/Owner will, during the Tender (RFP) Process treat all Bidder(s)/Counter Party(ies) with equity and reason. The Principal / Owner will, in particular, before and during the Tender (RFP) Process, provide to all Bidder(s) / Counter Party (ies) the same information and will not provide to any Bidder(s)/Counter Party (ies) confidential / additional information through which the Bidder(s)/Counter Party (ies) could obtain an advantage in relation to the Tender (RFP) Process or the Contract execution.
 - c) The Principal / Owner shall endeavor to exclude from the Tender (RFP) process any person, whose conduct in the past been of biased nature.
2. If the Principal / Owner obtains information on the conduct of any of its employees which is a criminal offence under the Indian Penal Code (IPC) / Prevention of Corruption Act, 1988 (PC Act) or is in violation of the principles herein mentioned or if there is a substantive suspicion in this regard, the Principal / Owner / StockHolding will inform the Chief Vigilance Officer through the Vigilance Officer and in addition can also initiate disciplinary actions as per its internal laid down policies and procedures.

II. Commitments of Counter Parties/Bidders

1. The Counter Party commits itself to take all measures necessary to prevent corrupt practices, unfair means and illegal activities during any stage of bid or during any pre-contract stage in order to secure the contract or in furtherance to secure it and in particular commit itself to the following. Counter Party (ies) / Bidders commits himself to observe these principles during participation in the Tender (RFP) Process and during the Contract execution.
2. The Counter Party will not offer, directly or through intermediaries, any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the PRINCIPAL, connected directly or indirectly with the bidding process, or to any person organization or third party related to the contract in exchange for any advantage in the bidding, evaluation, contracting and implementation of the contract.
3. The Counter Party further undertakes that it has not given, offered or promised to give directly or indirectly any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the Principal / StockHolding or otherwise in procurement the Contract or forbearing to do or having done any act in relation to the obtaining or execution of the contract or any other contract with the Principal / StockHolding for forbearing to show favour or disfavor to any person in relation to the contract or any other contract with the Principal / StockHolding.
4. Bidder / Counter Party shall disclose the name and address of agents and representatives, if any, handling the procurement / service contract.
5. Bidder / Counter Party shall disclose the payments to be made by them to agents / brokers; or any other intermediary if any, in connection with the bid / contract.



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6. The Bidder / Counter Party has to further confirm and declare to the Principal / StockHolding that the Bidder / Counter Party is the original integrator and has not engaged any other individual or firm or company, whether Indian or foreign to intercede, facilitate or in any way to recommend to Principal / StockHolding or any of its functionaries whether officially or unofficially to the award of the contract to the Bidder / Counter Party nor has any amount been paid, promised or intended to be paid to any such individual, firm or company in respect of any such intercession, facilitation or recommendation.
7. The Bidder / Counter Party has to submit a Declaration along with Technical Bid, as given at **Annexure**. If bids are invited through a Consultant a Declaration has to be submitted along with the Technical Bids as given at **Annexure**.
8. The Bidder / Counter Party, either while presenting the bid or during pre- contract negotiation or before signing the contract shall disclose any payments made, is committed to or intends to make to officials of StockHolding /Principal, or their family members, agents, brokers or any other intermediaries in connection with the contract and the details of services agreed upon for such payments.
9. The Bidder / Counter Party will not collude with other parties interested in the contract to impair the transparency, fairness and progress of bidding process, bid evaluation, contracting and implementation of the Contract.
10. The Bidder / Counter Party shall not accept any advantage in exchange for any corrupt practice, unfair means and illegal activities.
11. The Bidder shall not use improperly, for purposes of competition or personal gain, or pass on to others, any information provided by the Principal / StockHolding as part of the business relationship, regarding plans, technical proposals and business details, including information contained in any electronic data carrier. The Bidder / Counter Party also Undertakes to exercise due and adequate care lest any such information is divulged.
12. The Bidder / Counter Party commits to refrain from giving any complaint directly or through any other manner without supporting it with full and verifiable facts.
13. The Bidder / Counter Party shall not instigate or cause to instigate any third person including their competitor(s) of bidding to commit any of the actions mentioned above.
14. If the Bidder / Counter Party or any employee of the Bidder or any person acting on behalf of the Bidder / Counter Party, either directly or indirectly, is a relative of any of the official / employee of Principal / StockHolding, or alternatively, if any relative of an official / employee of Principal / StockHolding has financial interest / stake in the Bidder's / Counter Party firm, the same shall be disclosed by the Bidder / Counter Party at the time of filing of tender (RFP).
15. The term 'relative' for this purpose would be as defined in Section 2 Sub Section 77 of the Companies Act, 2013.
16. The Bidder / Counter Party shall not lend to or borrow any money from or enter into any monetary dealings or transactions, directly or indirectly, with any employees / officials of the Principal / StockHolding
17. The Bidder / Counter Party declares that no previous transgression occurred in the last three years immediately before signing of this IP, with any other Company / Firm/ PSU/ Departments in respect of any corrupt practices envisaged hereunder that could justify Bidder / Counter Party exclusion from the Tender (RFP) Process.
18. The Bidder / Counter Party agrees that if it makes incorrect statement on this subject, Bidder / Counter Party can be disqualified from the tender (RFP) process or the contract, if already awarded, can be terminated for such reason.



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III. Disqualification from Tender (RFP) Process and exclusion from Future Contracts

1. If the Bidder(s) / Contractor(s), either before award or during execution of Contract has committed a transgression through a violation of Article II above or in any other form, such as to put his reliability or credibility in question, the Principal / StockHolding is entitled to disqualify the Bidder / Counter Party / Contractor from the Tender (RFP) Process or terminate the Contract, if already executed or exclude the Bidder / Counter Party / Contractor from future contract award processes. The imposition and duration of the exclusion will be determined by the severity of transgression and determined by Principal / StockHolding. Such exclusion may be for a period of 1 year to 3 years as per the procedure prescribed in guidelines of the Principal / StockHolding.
2. The Bidder / Contractor / Counter Party accepts and undertake to respect and uphold the Principal / StockHolding's absolute right to resort to and impose such exclusion.
3. Apart from the above, the Principal / StockHolding may take action for banning of business dealings / holiday listing of the Bidder / Counter Party / Contractor as deemed fit by the Principal / Owner / StockHolding.
4. The Bidder / Contractor / Counter Party can prove that it has resorted / recouped the damage caused and has installed a suitable corruption prevention system, the Principal / Owner/ StockHolding may at its own discretion, as per laid down organizational procedure, revoke the exclusion prematurely.

IV. Consequences of Breach Without prejudice to any rights that may be available to the Principal / StockHolding / Owner under Law or the Contract or its established policies and laid down procedure, the Principal / StockHolding / Owner shall have the following rights in case of breach of this Integrity Pact by the Bidder / Contractor(s) / Counter Party:-

1. Forfeiture of EMD / Security Deposit : If the Principal / StockHolding / Owner has disqualified the Bidder(s)/Counter Party(ies) from the Tender (RFP) Process prior to the award of the Contract or terminated the Contract or has accrued the right to terminate the Contract according the Article III, the Principal / StockHolding / Owner apart from exercising any legal rights that may have accrued to the Principal / StockHolding / Owner, may in its considered opinion forfeit the Earnest Money Deposit / Bid Security amount of the Bidder / Contractor / Counter Party.
2. Criminal Liability: If the Principal / Owner / StockHolding obtains knowledge of conduct of a Bidder / Counter Party / Contractor, or of an employee of a representative or an associate of a Bidder / Counter Party / Contractor which constitute corruption within the meaning of PC Act, or if the Principal / Owner / StockHolding has substantive suspicion in this regard, the Principal / StockHolding / Owner will inform the same to the Chief Vigilance Officer through the Vigilance Officer.

IV. Equal Treatment of all Bidders/Contractors / Subcontractors / Counter Parties

1. The Bidder(s) / Contractor(s) / Counter Party (ies) undertake (s) to demand from all subcontractors a commitment in conformity with this Integrity Pact. The Bidder / Contractor / Counter-Party shall be responsible for any violation(s) of the principles laid down in this Agreement / Pact by any of its sub-contractors / sub-vendors.
2. The Principal / StockHolding / Owner will enter into Pacts on identical terms as this one with all Bidders / Counterparties and Contractors.
3. The Principal / StockHolding / Owner will disqualify Bidders / Counter Parties / Contractors who do not submit, the duly signed Pact, between the Principal / Owner / StockHolding and the

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Bidder/Counter Parties, along with the Tender (RFP) or violate its provisions at any stage of the Tender (RFP) process, from the Tender (RFP) process.

VI. Independent External Monitor (IEM)

1. The Principal / Owner / StockHolding has appointed competent and credible Independent External Monitor (s) (IEM) for this Pact. The task of the Monitor is to review independently and objectively, whether and to what extent the parties comply with the obligations under this Integrity Pact.
2. The IEM is not subject to instructions by the representatives of the parties and performs his functions neutrally and independently. He reports to the Chief Executive Officer and Managing Director, StockHolding Ltd.
3. The Bidder(s)/Contractor(s) / Counter Party(ies) accepts that the IEM has the right to access without restriction, to all Tender (RFP) documentation related papers / files of the Principal / StockHolding / Owner including that provided by the Contractor(s) / Bidder / Counter Party. The Counter Party / Bidder / Contractor will also grant the IEM, upon his request and demonstration of a valid interest, unrestricted and unconditional access to his or any of his Sub-Contractor's Tender (RFP) Documentation / papers / files. The IEM is under contractual obligation to treat the information and documents of the Bidder(s) / Contractor(s) / Sub-Contractors / Counter Party (ies) with confidentiality.
4. In case of tender (RFP)s having value of 5 crore or more, the Principal / StockHolding / Owner will provide the IEM sufficient information about all the meetings among the parties related to the Contract/Tender (RFP) and shall keep the IEM apprised of all the developments in the Tender (RFP) Process.
5. As soon the IEM notices, or believes to notice, a violation of this Pact, he will so inform the Management of the Principal / Owner /Stockholding and request the Management to discontinue or take corrective action, or to take other relevant action. The IEM can in this regard submit non-binding recommendations. Beyond this, the IEM has no right to demand from the parties that they act in a specific manner, refrain from action or tolerate action.
6. The IEM will submit a written report to the CEO&MD, StockHolding. Within 6 to 8 weeks from the date of reference or intimation to him by the Principal / Owner / StockHolding and should the occasion arise, submit proposals for correcting problematic situations.
7. If the IEM has reported to the CEO&MD, StockHolding Ltd. a substantiated suspicion of an offence under the relevant IPC/PC Act, and the CEO&MD, StockHolding has not within reasonable time taken visible action to proceed against such offence or reported it to the Chief Vigilance Officer, the IEM may also transmit the information directly to the Central Vigilance Officer.
8. The word 'IEM' would include both singular and plural.

VII. Duration of the Integrity Pact (IP)

This IP begins when both the parties have legally signed it. It expires for the Counter Party / Contractor / Bidder, 12 months after the completion of work under the Contract, or till continuation of defect liability period, whichever is more and for all other Bidders, till the Contract has been awarded. If any claim is made / lodged during the time, the same shall be binding and continue to be valid despite the lapse of this Integrity Pact as specified above, unless it is discharged / determined by the CEO&MD StockHolding



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VIII. Other Provisions

1. This IP is subject to Indian Law, place of performance and jurisdiction is the Head Office / Regional Offices of the Stockholding /Principal / Owner who has floated the Tender (RFP).
2. Changes and supplements in any Procurement / Services Contract / Tender (RFP) need to be made in writing. Change and supplement in IP need to be made in writing.
3. If the Contractor is a partnership or a consortium, this IP must be signed by all the partners and consortium members. In case of a Company, the IP must be signed by a representative duly authorized by Board resolution.
4. Should one or several provisions of this IP turn out to be invalid; the remainder of this Pact remains valid. In this case, the parties will strive to come to an agreement to their original intentions.
5. Any dispute or difference arising between the parties with regard to the terms of this Agreement / Pact, any action taken by the Principal / Owner / StockHolding in accordance with this Agreement / Pact or interpretation thereof shall not be subject to arbitration.

IX. Legal and Prior Rights

All rights and remedies of the parties hereto shall be in addition to all the other legal rights and remedies belonging to such parties under the Contract and / or law and the same shall be deemed to be cumulative and not alternative to such legal rights and remedies aforesaid. For the sake of brevity, both the Parties agrees that this Pact will have precedence over the Tender (RFP) / Contract documents with regard to any of the provisions covered under this Integrity Pact.

IN WITNESS WHEREOF the parties have signed and executed this Integrity Pact (IP) at the place and date first above mentioned in the presence of the following witnesses:-

(For and on behalf of Principal / Owner / StockHolding

(For and on behalf of Bidder / Counter Party / Contractor)

WITNESSES:

1. _____ (Signature, name and address)
2. _____ (Signature, name and address)

Note: In case of Purchase Orders wherein formal agreements are not signed references to witnesses may be deleted from the past part of the Agreement.



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Covering Letter on StockHolding’s Letterhead (Annexure-I of Integrity Pact)

Ref: IT-03/2018-19 Dated: 26/10/2018

To,

Sub: RFP No. <No> Dated <Dated> for Procurement of Branded Intel Servers at two locations.

Dear Sir,

DECLARATION

Stock Holding Corporation of India Limited (StockHolding) hereby declares that StockHolding has adopted Integrity Pact (IP) Program as advised by Central Vigilance Commission vide its Letter No. - ----- Dated ----- and stands committed to following the principles of transparency, equity and competitiveness in public procurement. The subject Notice Inviting Tender (RFP) (NIT) is an invitation to offer made on the condition that the Bidder will sign the Integrity Agreement, which is an integral part of tender (RFP) documents, failing which the tender (RFP)er / bidder will stand disqualified from the tender (RFP)ing process and the bid of the bidder would be summarily rejected. This Declaration shall form part and parcel of the Integrity Agreement and signing of the same shall be deemed as acceptance and signing of the Integrity Agreement on behalf of the StockHolding

Yours faithfully,

For and on behalf of StockHolding Corporation of India Limited
(Authorized Signatory)



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**Annexure-4
Compliance Statement
(To be submitted along with technical bid)**

Subject: Procurement of Branded Intel Servers at Mahape and Bangalore locations

Ref: RFP IT-03/2018-19 Dated 26-10-2018

DECLARATION

We understand that any deviations mentioned elsewhere in the bid will not be considered and evaluated by Stockholding. We also agree that the Stockholding reserves its right to reject the bid, if the bid is not submitted in proper format as per subject RFP.

Sr. No.	Item / Clause of the RFP	Compliance (Yes / No)
1	Objective of the RFP	
2	Scope of Work	
3	Eligibility Criteria	
4	Service Level Agreement (SLA)	
5	Non-Disclosure Agreement	
6	Payment Terms	
7	Bid Validity	
8	Right to alter RFP	
9	No Commitment to Accept Lowest or Any Tender (RFP)	
10	Governing Law and Disputes	
11	Force Majeure	
12	Compliance Requirements	
13	Resolution of Disputes	
14	Integrity Pact	
15	Ownership and Retention of Documents	
16	All General & Other Terms & Conditions in the RFP	
17	Requirement	
18	Bid Formats (Technical & Indicative Price Bid)	
19	Annexures in the RFP	
20	Pre-Bid Meeting	

Date:

Signature with seal

Name & Designation:



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Annexure-5

Details of the vendor (bidder) profile

(To be submitted along with Technical Bid on Bidder's Company Letter Head)

Details filled in this form must be accompanied by sufficient documentary evidence, in order to verify the correctness of the information.

Vendor (bidder) Profile

SN	Parameters	Details furnished by the bidder	Details of proof submitted
1.	Name of the firm/Company		
2.	Year of establishment		
3.	Company PAN No.		
4.	Company GSTIN Nos. (please mentioned for all applicable states)		
5.	Company Bank Account details		
6.	Names of the Partners/Directors		
	Addresses		
	Head Office		
7.	Contact person		
	a) Name		
	b) Telephone number		
	c) E-mail Address		

Place:

Date:

Signature of authorized official, designation and stamp



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Annexure-6

(To be submitted along with Technical Bid)

To,
Stock Holding Corporation of India Limited
Plot No. P-51, T.T.C. Industrial Area
M.I.D.C., Mahape, Kalyan-Shil Road
Navi Mumbai PIN 400710

Dear Sir,
Sub: RFP Reference No. IT-03/2018-19 dated 26-10-2018

With reference to the above RFP, having examined and understood the instructions, annexures, terms and conditions forming part of the RFP.

We further confirm that the offer is in conformity with the terms and conditions as mentioned in the RFP. We also confirm that the offer shall remain valid for 90 days from the date of the offer. We also confirm that we also comply terms and conditions.

We also understand and accept that Stockholding can modify, amend, alter and/or cancel the entire RFP at any stage without assigning any reason whatsoever. We further understand and accept that StockHolding's decision in this regard will be final and binding on us.

We also accept that the StockHolding's decision(s) with reference to this RFP pertaining to evaluation process of bidder responses will be final and binding on us. We also understand and accept that no queries will be entertained in this regard by StockHolding.

StockHolding is not bound to accept the lowest or any bid received by StockHolding, and it may reject all or any bid. If our bid is accepted, we are responsible for the due performance of the contract.

Authorized Signatories
(Name & Designation, seal of the firm)

Date:
Place:



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Annexure-7
(SERVER SPECIFICATIONS)

Sr. No	Components	Specifications
1	Processor	Intel
2	Make & Model	Please specify (to be specified by the bidder)
3	Chipset	PCH Intel 621
4	Form Factor	Max. 1U rack mounted with sliding rails for 8/16 core servers
5	DUAL Processor (2 sockets)	a. Intel Xeon Silver 4112, 4 cores (each processor), 2.6GHz or equivalent, 8.25MB L3 cache b. Intel Xeon Silver 4110, 8 cores (each processor), 2.1GHz or equivalent, 11MB L3 cache
6	Memory	DDR 4 2133 MHz or Higher, Each Server should support minimum 8 memory dim slots per CPU and up to 512GB memory (RAM)
7	Memory Protection	Failed DIMM Isolation, SDDC, Memory Sparing, Memory Mirroring – Intra Socket
8	Hard Disk	1.2 TB * 5 SAS 10K RPM. Server should support up to 8 HDDs size
9	RAID Controller	RAID Card with 2GB cache and should support RAID 1,5 and 10
10	Network Interface Card (NIC)	a. Dual Port 1GB NIC Port (RJ45) – (BaseT) b. Dual Port 10GB NIC Port (RJ45) – (BaseT)
11	DUAL HBA (2 Cards)	Dual Port 8GB FC HBA
12	Power Supply	Up to 750W Platinum rated redundant power supply
13	Fans	Redundant Fans, minimum 4 nos.
14	Management Integration	Support for Integration with Microsoft System Center, VMware vCenter, BMC software and remote management.
15	Pre-failure alert	Should provide predictive failure monitoring and proactive alerts of actual or impending component failure for fan, power supply, memory, CPU, RAID, NIC and HDDs
16	OS Support	Windows Server 2012 and above, SUSE, Ubuntu Linux, Red Hat Enterprise Linux, Oracle Linux, GAiA. All quoted servers should support all the specified OS
17	Warranty	3 years On-Site comprehensive warranty with 24x7x365, 2 hours response time, 6 hours resolution time, 2 years AMC support post warranty.
18	Console	Intel 1U Rack Mounted Console (2 nos. – 1 each at Mahape and Bangalore location)
19	Fiber Cables (15meters each)	Fiber cables for all the Fiber ports